



Website Privacy Policy

Trinity Methodist Church | Effective September 1, 2026

Trinity Methodist Church respects your privacy. This policy explains what information we may collect when you use trinityjaxnc.church, how we use and protect it, and the choices available to you. It applies to the church website, online forms, event registrations, donations, and other online services that link to this policy.

1 Information We Collect

Information you provide

We may collect information that you choose to give us, including your name, email address, telephone number, mailing address, prayer request, ministry interest, event registration details, volunteer information, and messages submitted through a contact form.

When a parent or guardian submits information for a child, preschool student, youth activity, or family ministry, we may also collect the child's name, age or date of birth, emergency contacts, authorized pickup information, allergies or other health and safety details, and information needed to provide the requested ministry or program.

If you make a donation, pay tuition or fees, purchase an item, or register for a paid event, payment information is handled by the payment service used at checkout. Trinity Methodist Church may receive transaction details such as your name, contact information, donation amount, payment status, and limited payment information, but we do not intend to collect or store your complete payment-card number on our own website systems.

Information collected automatically

When you visit the website, the site and its service providers may automatically collect technical information such as your Internet Protocol address, device and browser type, operating system, pages viewed, referring website, approximate location, dates and times of visits, and interactions with website features. Cookies and similar technologies may be used to operate the site, remember preferences, measure site performance, prevent misuse, and understand how visitors use the site.



2 How We Use Information

We may use information to:

- respond to questions, prayer requests, and requests for pastoral or church-office assistance;
- process donations, tuition, registrations, purchases, and other requested transactions;
- manage worship, ministries, preschool activities, events, classes, volunteer service, and church communications;
- protect children, participants, visitors, staff, volunteers, and church property;
- send updates or ministry communications you request, with a way to unsubscribe from promotional email when required;
- operate, maintain, secure, troubleshoot, and improve the website;
- keep appropriate financial, ministry, attendance, safety, and administrative records; and
- comply with legal obligations and respond to lawful requests.

3 When We Share Information

We do not sell personal information. We may share information only as reasonably necessary with church staff, ministry leaders, authorized volunteers, and service providers that help us operate the website and church programs. These providers may include website hosting and forms services, payment processors, email and communications services, church-management or registration platforms, video and livestream providers, analytics services, and information-technology support.

We may also disclose information when we believe disclosure is required by law; is needed to protect a person's safety, rights, or property; is needed to investigate fraud or misuse; or is part of a transfer involving church operations or assets. Information entered into a third-party service is also subject to that provider's privacy practices.

4 Donations and Payments

Online payments and donations may be processed through third-party payment providers, including Stripe or payment tools offered through our website platform. Those providers collect and process payment credentials under their own terms and privacy policies. Please review the notices shown at checkout before submitting payment information.

5 Cookies Analytics and Embedded Content

Our website is hosted on Wix and may use Wix features, cookies, security tools, and analytics. Pages may also contain content or services supplied by other organizations, such as YouTube videos, livestreams, maps, calendars, registration tools, social-media links, or Planning Center resources. When you use embedded content or follow an outside link, the other provider may collect information under its own privacy policy.

You may be able to block or delete cookies through your browser settings. Blocking essential cookies may cause parts of the website to work incorrectly. If the website displays a cookie preference tool, you may use it to manage the categories offered there.



6 Children and Youth

Our website and online forms are intended for adults, parents, and guardians unless a page clearly states otherwise. Children under 13 should not submit personal information directly through the website without the involvement and consent of a parent or legal guardian. Parents and guardians may contact us to ask about information submitted for a child or to request correction or deletion, subject to safety, legal, and recordkeeping requirements.

7 How Long We Keep Information

We keep personal information only as long as reasonably needed for the purpose for which it was collected, church administration, child and participant safety, financial and tax records, dispute resolution, and legal obligations. Retention periods may differ by the type of information. When information is no longer needed, we may delete it, anonymize it, or securely retain it when deletion is not reasonably possible.

8 Information Security

We use reasonable administrative, technical, and physical safeguards appropriate to the information we handle. However, no website, email message, or electronic storage system can be guaranteed completely secure. Please do not use an ordinary website form to send highly sensitive information unless the form specifically requests it and provides an appropriate method for doing so.

9 Your Choices and Requests

You may ask to review, correct, or delete personal information you have provided to us. You may also unsubscribe from nonessential email by using the unsubscribe link in the message or by contacting us. We may need to verify your identity before completing a request, and we may retain information when required for financial records, child safety, legal compliance, or other legitimate church purposes.



10 Third Party Websites

The website may link to websites and services that Trinity Methodist Church does not control. We are not responsible for the privacy, security, or content practices of those services. Review their privacy notices before providing personal information.

11 Changes to This Policy

We may update this policy as our website, ministries, service providers, or legal obligations change. The effective date at the top of this page will show when the policy was last revised. Material changes may also be announced on the website or through another reasonable method.

12 Contact Us

Questions or privacy requests may be directed to Trinity Methodist Church using the contact information below.

Mail 301 N Marine Blvd, Jacksonville, NC 28540

Email office@trinityjaxnc.church

Phone 910-455-4814

Website <https://trinityjaxnc.church>